

	QPC01 Quality Policy	Revision #: 6
		Master List Ref. #: 220419-01
		Issue Date: 22-Apr-19 (DD-MMM-YY)
		Effective Date: 01-May-19 (DD-MMM-YY)

Quality Policy

At Apple Express, our commitment is to provide our customers with an outstanding level of service excellence for their strategic transportation and logistics requirements. To achieve this, our objective is the ongoing development of our quality management processes to continually improve our service and be a better company by:

- Understanding and consistently meeting our Customer’s requirements
- Developing, collecting and analyzing key performance indicators to continuously improve our results
- Investing in new technology
- Communicating all company policies and procedures throughout our organization
- Continually developing the expertise, professionalism and integrity of our people
- Meeting Regulatory and Statutory Requirements

The Management Team is committed to creating a compassionate environment that encourages all of our people to cooperate in achieving our vision and ensuring that we provide peace of mind for our customers.

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Revision Control

Rev. #	Ref. #	Change History	Author	Reviewer	Approver	Approval Date
0	Not applicable	Initial Release	Chris Metcalfe	Not applicable	Not applicable	Nov 16 th 2012
1	Not applicable	Annual Review	Chris Metcalfe	Not applicable	Not applicable	Nov 16 th 2013
2	Not applicable	Correct effective date error (Nov 16 th 2014 should have read Nov 16 th 2013)	Chris Metcalfe	Not applicable	Not applicable	Nov 16 th 2013
3	Not applicable	Correct document as it did not match posted version. Added version control	Chris Metcalfe	Not applicable	Not applicable	June 10 th 2014
4	Not applicable	Annual review for suitability changed issue date to 16 th November 2014 and valid until date to 16 th November 2015	Chris Metcalfe	Not applicable	Not applicable	Nov 16 th 2014
5	Not applicable	Annual Review, Authorship and Responsibilities changed to President Issued and Valid until dates removed to keep annual review consistent with other QMS documentation. Header. Page 1.	Nasser Syed	Not applicable	Not applicable	Nov 9 th 2015
6	ISO9001:2015 Standard clause: 5.2. QML03 Quality Manual	Move document into current template. Add document number.	Nasser Syed	Sean Turner	Sylwia Sabuneti	22-Apr-19